

This website is operated by leechi's salon a premium matrix flagship salon India ("we", "us", or "leechi's salon a premium matrix flagship salon"). By using our website, services, or purchasing from us, you agree to be bound by these terms and conditions ("Terms"), including our Privacy Policy. These Terms govern our relationship with you as a user.

Please read these Terms carefully before accessing or using our website. If you are under 18 years of age, you must have parental or guardian consent to use our services.

By continuing to use the website, you agree to these Terms. If you do not accept these Terms, you must not use our services or access the website. These Terms also apply to sales made through methods other than the website, such as phone or in-person sales.

GENERAL CONDITIONS

We reserve the right to refuse service to anyone at any time, subject to applicable laws.

You acknowledge that your data (excluding credit card information) may be transmitted over various networks and adjusted to meet technical requirements of connecting devices. Credit card information is always encrypted during transfer.

You agree not to reproduce, copy, or exploit any portion of the service or access to the website without our express written permission. The headings in this agreement are for convenience and do not affect the Terms.

ONLINE STORE TERMS

Leechi's salon a premium matrix flagship salon India reserves the right to modify or discontinue products or services at any time without prior notice. We are not liable for any modification, suspension, or discontinuance of products or services.

By using the website, you confirm you are of legal age in your state or territory. You must not use our products or services for any unlawful purposes, including violation of copyright laws.

PRODUCTS AND SERVICES

Certain products or services are available exclusively online. These may have limited quantities and are subject to our return or exchange policies. We reserve the right to limit sales by region or person and can modify product descriptions or pricing without notice.

We do not guarantee that the quality of products or services will meet your expectations, or that any errors will be corrected.

PRICES

All purchases are transacted in Indian Rupees (INR). Prices are subject to change without notice and exclude delivery charges. Prices may vary depending on the products used and the condition of your hair.

We reserve the right to modify or discontinue any product or service without notice. We are not liable for any changes, suspensions, or discontinuation of services.

CUSTOM COLOR FORMULAS

Our stylists create bespoke color formulas tailored specifically to your hair, which are the intellectual property of leechi's salon a premium matrix flagship salon. We are not obligated to disclose these formulas to you or third parties.

BOOKING AND DEPOSITS

We require a deposit to secure appointments. The deposit amount will be provided during the booking process and must be paid at the time of booking. Deposits are non-refundable if a booking is not confirmed or canceled less than 24 hours before the appointment.

NO-SHOW POLICY

Clients who fail to attend an appointment without prior notice will forfeit their deposit. We reserve the right to require full prepayment for future appointments.

EMERGENCIES AND UNFORESEEN CIRCUMSTANCES

In emergencies or unforeseen situations, the client's deposit may still be forfeited, and a new appointment may require full prepayment.

SERVICE SATISFACTION AND LIMITATIONS

We aim to deliver exceptional service. If you have any concerns after your appointment, please contact us within 7 days. While we do not offer refunds or credits for changes of mind, we may offer corrective services if notified within 7 days of the original service.

CANCELLATION POLICY

Appointments must be confirmed at least 48 hours in advance. Failure to confirm may result in cancellation. Deposits for same-day bookings are non-refundable. Appointments can be rescheduled up to 48 hours before the scheduled time.

LIMITATION OF LIABILITY

Leechi's salon a premium matrix flagship salon India is not liable for any direct, indirect, incidental, or consequential damages resulting from your use of the service, or any unauthorized access or alteration of your data.

INDEMNIFICATION

You agree to indemnify and hold harmless leechi's salon a premium matrix flagship salon India, its subsidiaries, affiliates, partners, and employees from any claims or demands arising from your breach of these Terms or your violation of any laws or rights of a third party.

PERSONAL INFORMATION

We collect, use, and store your personal information in accordance with our Privacy Policy.

CHANGES TO TERMS AND CONDITIONS

We reserve the right to update or modify these Terms at any time. It is your responsibility to check for updates periodically. Continued use of the website constitutes acceptance of any changes.

SEVERABILITY

If any portion of these Terms is found to be unenforceable, the remainder of the Terms will still apply.

USER CONDUCT

By using the website, you agree not to transmit any unlawful or offensive content. We expect respectful behavior in our salons, and disruptive behavior may result in removal.

GOVERNING LAW

These Terms and Conditions are governed by the laws of India, and you agree to the jurisdiction of the Indian courts.

DISCLAIMER

The content on this website is provided "as is." Leechi's salon a premium matrix flagship salon India does not warrant the accuracy or completeness of the information provided, and to the extent permitted by law, is not liable for any errors or omissions.